

# DIABETES QUALITY CARE TEAM

## AUGUST 2017 NEWSLETTER

### KEEP UP THE GOOD WORK!

We've all been hard at work to improve diabetes patient care! Here are some highlights:

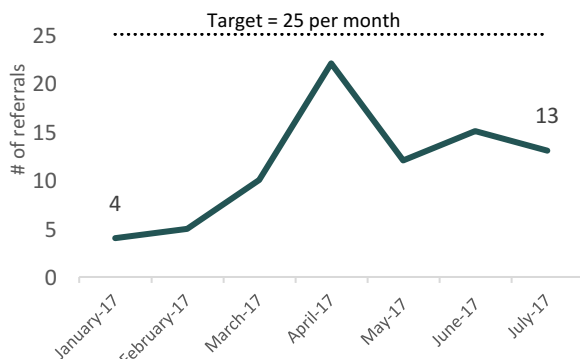
- The Diabetes Patient Advisory Council had its first meeting with 9 patients
  - Provided feedback on what keeps people from getting diabetic eye checks
  - Will continue meeting every 3 months to provide feedback on DQCT work
- Collecting data on patient and provider discussions of eye screening
- Evaluation of possible mobile camera locations at outreach clinics!



### Tip of the Month

*"If you tell the patient to have eye screening within the next 2-3 weeks, then they are more likely to consider it important and get it done."* – Dr. Angela Gatzke-Plamann

**We're making progress! Let's see if we can get close to 25 referrals next month!**



### TOP REFERRERS – JULY

1. Randy Brandt, PA-C
2. David Hoffmann, MD
3. Leon Radant, MD

***One in five*** providers referred at least 1 patient last month

# PROJECT TEAM UPDATES

## Workflow Team

July 12<sup>th</sup>

- UW staff shadowed Brandt, Custer, and D. Hoffmann

July 26<sup>th</sup>

- Custer using updated checklist for diabetic patients
- UW staff shadowed medical records to understand how eye documentation gets into the EHR
- Work with external eye care providers to send patient eye screening records



## Patient Education Team

July 24<sup>th</sup>

- 1<sup>st</sup> Diabetes Patient Advisory Council meeting

August 5<sup>th</sup>

- Patient education at Touched Twice Clinic in New Lisbon

November

- 2<sup>nd</sup> Diabetes Patient Advisory Council meeting to discuss why patients may or may not choose teleophthalmology



## Mobile Camera Team

August 18<sup>th</sup>

- Retina Camera Worksheet due to be completed by outreach clinic locations

Late August/Early September

- Tour outreach clinic locations for mobile camera and discuss logistics

