

# DIABETES QUALITY CARE TEAM

## NOVEMBER 2017 NEWSLETTER

### WE'RE *THANKFUL* FOR YOUR HARD WORK!

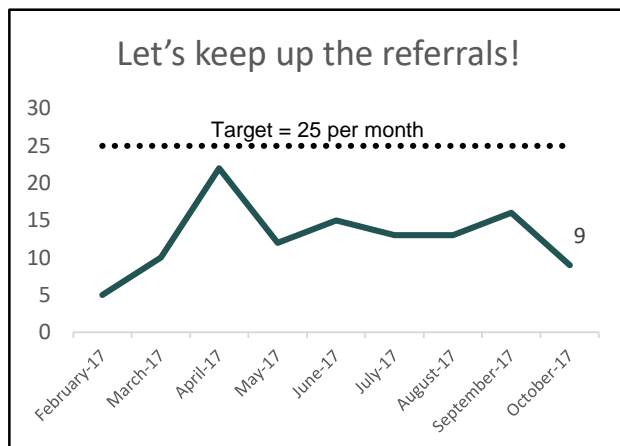
Here are the highlights from this past month:

- Second patient stakeholder meeting completed!
- Research team met with Dr. Robert Gabbay, Chief Medical Officer from the Joslin Diabetes Clinic
- Ongoing preparations for mobile camera



### Tip of the Month

*“Having a revised checklist really helped us streamline the rooming process. It has been great to work as a team to improve patient care!”- Cris Custer, APNP*



### TOP REFERRERS\* OCTOBER

1. David Hoffmann, MD
2. Randy Brandt, PA-C
3. Cris Custer, APNP

**One in seven** providers referred at least 1 patient last month!

\*Based on patient completion of teleophthalmology referrals

# PROJECT TEAM UPDATES

## Workflow Team

- Developing teleophthalmology referral rate reports for PCPs and MAs
- Drafting a suggested script for providers to discuss teleophthalmology referrals with patients
- Discussed ideas to further increase referral rates with Dr. Robert Gabbay, Chief Medical Officer of the Joslin Diabetes Clinic (Boston, MA)



## Patient Education Team

November 6<sup>th</sup>

- 2<sup>nd</sup> Diabetes Patient Advisory Council met to discuss reasons people may not choose to get an eye photo

November 11<sup>th</sup>

- Filming episode of Wisconsin Doctors at MBMC



## Mobile Camera Team

- Developing a model for IT/billing
- Sales quotes being obtained for camera
- Adjustable camera tables/chairs obtained

